



NC Home Inspector Licensure Board OSFM QUEST EXAM

Candidate Information Bulletin (CIB)

Rules of Conduct (ROC)

11/1/2025

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I. OSFM QUEST EXAMS Back

The NC Home Inspector Licensure Board has contracted with Questionmark(QM) and Meazure Learning (ML) to manage the OSFM QUEST Exam process. These examinations are provided through remote proctoring.

NOTE: A Frequently Asked Question Test-Taker Library is available at https://support.proctoru.com/hc/en-us/categories/115001818507. This library has articles that will explain the various processes used during your exam process.

NOTE: For screenshots of how the exam will appear, see section XIX.

II. RULES OF CONDUCT

Back

This document describes the rules of conduct adhered to and enforced by the proctoring service. Any deviations need to be explicitly spelled out in advance so they can be added to the proctoring system and proctors can be trained appropriately.

III. EXAM ACCOMMODATION

Exam accommodations will be provided in accordance with the Americans with Disabilities Act (ADA) and the candidate's needs. Please be prepared to provide written authorization from a medical professional. school, or institution. A candidate with a disability or a candidate who would otherwise have difficulty taking the examination please follow the instructions below. The accommodation process and required forms can be found on the HILB website at https://www.ncosfm.gov/licensingcert/home-inspector-licensure-board-hilb/hilb-exam-schedule.

You MUST request an accommodation for each exam attempt. Make sure you are approved for the accommodation prior to registering for the exam.

IV. IDENTIFICATION REQUIREMENTS (Candidate Authentication)

Back

Candidates must provide one (1) form of original, valid (non-expired), signature-bearing governmentissued identification with photo. Candidates must register for the exam with their LEGAL first and last name as it appears on their government-issued identification. All required identification below must match the first and last name under which the candidate is registered.

Primary Identification (With photo and signature)

State issued driver's license

State issued identification card

US Government Issued Passport

US Government Issued Military Identification Card

US Government Issued Alien Registration Card

Canadian Government Issued ID

NOTE: If the candidate fails to present proper identification or the candidate's names do not match, the candidates will not be allowed to test. The examination fee will **not** be refunded.

IDs explicitly not accepted:

- Social Security Card
- Birth Certificate
- Debit/credit cards/checks
- Any IDs containing sensitive Personally Identifiable Information (PII) that are not listed above 3

V. BEFORE SCHEDULING AN EXAMINATION

Back

- Make sure that you have reviewed ALL the following information.
- You must receive authorization from the NC Home Inspector Licensure Board (the Board) to take an examination.
- To apply for an accommodation, please refer to section VIII. EXAM ACCOMMODATIONS.
- Upon approval from the Board, you will receive emails with instructions for paying and scheduling your examination.
- Each eligibility is valid for one (1) attempt. If you fail in the attempt, you must wait 90 days to retake the exam.
- EXAMINATION FEES (FOR EACH ATTEMPT) ARE NOT REFUNDABLE NOR TRANSFERABLE.

Once you are approved to take an exam, you will receive an email as shown below:

1st Email

North Carolina Email Flow

Emails from Questionmark

First Email





Dear,

Your application is approved, and you are eligible to take the [Exam]. Please use the green "Purchase Exam" Button provided below to purchase your exam.

All major credit cards: Visa, Mastercard, American Express, and Discover are accepted. PayPal may also be used.

After purchasing your exam, you will receive an email with instructions regarding how to schedule and to prepare for this remote, online, and live-proctored exam. Please review this information for your responsibilities and what to expect.

If you submitted a request for accommodation(s), do **NOT** schedule your exam without approved accommodation from Office of State Fire Marshal (OSFM) Staff.

Because this exam is live-proctored, you will schedule an appointment before taking the exam. The total time for the exam may include up to 20 minutes of Preparation Time. The Preparation Time does not have any effect on your exam time. When scheduling your exam, please keep in mind the additional 20 minutes of Preparation Time.

Total Time = Preparation Time (20 min) + Exam Time

For test security, you will be directed to install the Guardian Browser to take the exam.

Purchase Exam

If you need assistance, please reach out to support@questionmark.com.

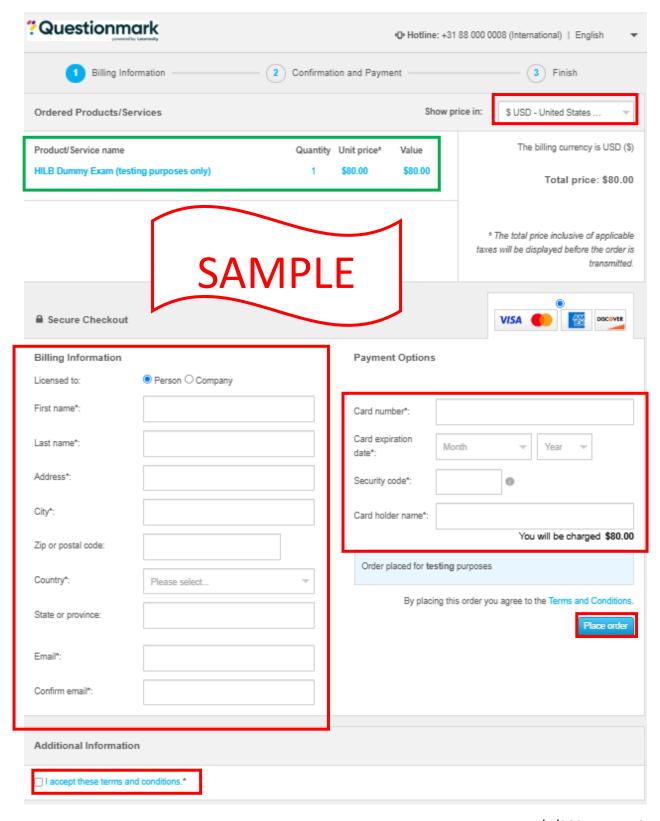
Proxy testing is a violation of the Rules of Conduct. Candidates who participate in proxy testing may be permanently banned from testing and subject to legal action.

VI. EXAM PURCHASING AND SCHEDULING

Back

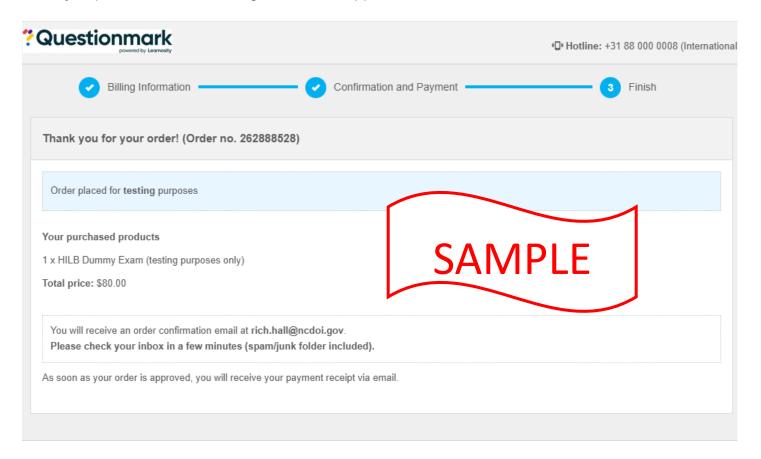
Exam candidates are responsible for purchasing and scheduling their examination. Once you click the green Purchase Exam button this screed appears. Complete the form and click "Place Order".

Screen #1



Screen #2

Once you purchase, the following screenshot appears



NEED ASSISTANCE?

Check out our Customer Support for more information on online payment related issues, order status and transactions.

For prompt service, please state the order number from your confirmation email as a reference. We are happy to answer any questions you might have on the ordering process.

HOTLINE:

- +31 88 000 0008 (International)
- +1 (650) 963-5701 (USA/Canada)

24/7 English phone support for order related questions.

Order processed by 2Checkout, authorized reseller and merchant of record for the products offered within this store. Avangate Inc dba 2Checkout | 11700 Great Oaks Way no. 210, Alpharetta, 30022, USA

Privacy Policy Terms and Conditions Refund Policy Right of withdrawal

Shortly thereafter, you will receive the following email.

2nd Email

Thank you for your order on 2025-10-24 from http://www.questionmark.com! We received your **80.00 USD** payment (Visa/MasterCard - 1111) for order **262888528**

The charge on your bank statement will appear as 2CO.com*Questionmark. Avangate Inc dba 2Checkout acts as an authorized reseller of Questionmark online products and services.

Payment/Order information

Billing Information



Ordered item(s)	Unit Price	Total
1 x HILB Dummy Exam (testing purposes only)	80.00 USD	80.00 USD
	Sales Tax / VAT	0.00 USD
	Grand Total	80.00 USD

3rd Email

Once you have purchased your exam you will receive the following email. Follow the instructions. The step-by-step instructions from this letter are shown on the following pages.





Dear [participant:first-name] [participant:last-name]

Now that you have purchased the [schedule:name] exam, it is time to schedule your proctoring appointment. Please follow these steps to schedule the appointment:

***NOTE: All time is in military time. Please see military time conversion chart.

- 1. Browse to [area:login-url]. (We strongly recommend that you bookmark this URL.)
- Click the "Forgot your password" link and enter your email address. Be sure to use the email to which this message was sent.
- 3. Click "Send Email".
- You will receive an email with a login link. Use the link to login and reset your password. (We recommend that you save your password.)
- After saving your new password, browse to "My Assessments" and find your exam attempt.
- 6. Proctored assessments may require up to 20 minutes of preparation time to connect with your proctor and identity verification. The preparation time begins at your appointment starting time and does not count toward the time limit of your assessment. Make sure you are aware of the overall duration of your appointment before scheduling.
- 7. Under the "Actions" column, click the calendar icon. A dialog will appear. **Set the time zone**, select the date, and select the time slot **(military time)** for your appointment, then click "Book Appointment". A message will appear to confirm your appointment has been scheduled, and a confirmation email will be sent to the email address on file.
- Carefully follow the instructions in the appointment confirmation email. For this proctored exam, you will need to install a special browser and to test that your Internet connectivity is sufficient.

If you have any questions, please reach out to support@questionmark.com.

Regular Time	Military Time	Regular Time	Military Time
Midnight	0000	Noon	1200
1:00 a.m.	0100	1:00 p.m.	1300
2:00 a.m.	0200	2:00 p.m.	1400
3:00 a.m.	0300	3:00 p.m.	1500
4:00 a.m.	0400	4:00 p.m.	1600
5:00 a.m.	0500	5:00 p.m.	1700
6:00 a.m.	0600	6:00 p.m.	1800
7:00 a.m.	0700	7:00 p.m.	1900
8:00 a.m.	0800	8:00 p.m.	2000
9:00 a.m.	0900	9:00 p.m.	2100
10:00 a.m.	1000	10:00 p.m.	2200
11:00 a.m.	1100	11:00 p.m.	2300

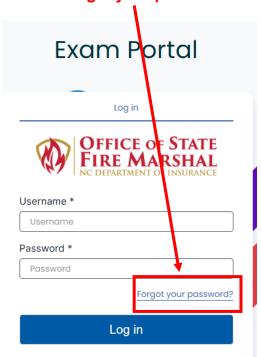
Steps listed in Email above (3rd Email)

Step 1.

Browse to https://ondemand.questionmark.com/home/406615/user/login. (We strongly recommend that you bookmark this URL.)

Step 2a.

Click the "Forgot your password" link.

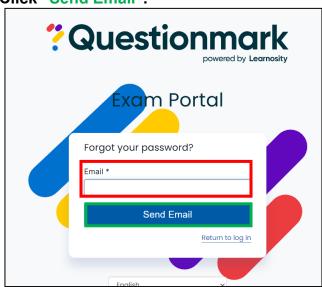


Step 2b.

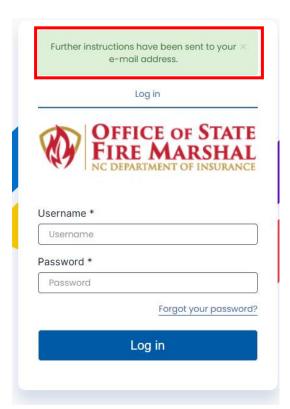
Enter your email address. Be sure to use the email to which this message was sent.

Step 3a.

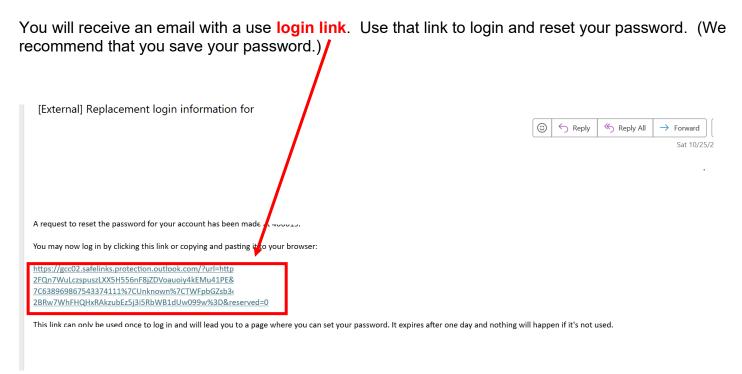
Click "Send Email".



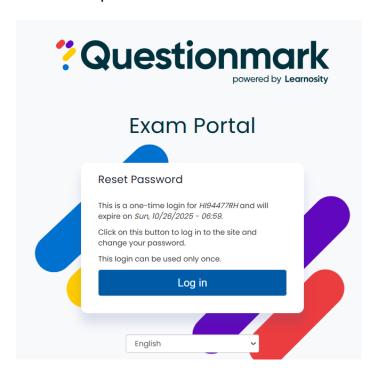
Step 3b. You will see this screen telling you to check your email for the next step.



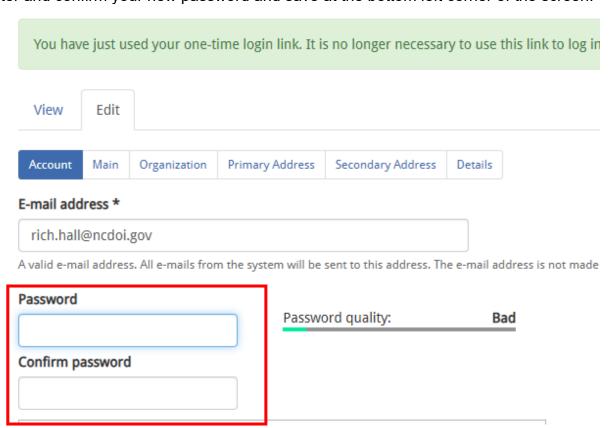
Step 4a.



Step 4b.Reset Your password



Step 4c. Enter and confirm your new password and save at the bottom left corner of the screen.

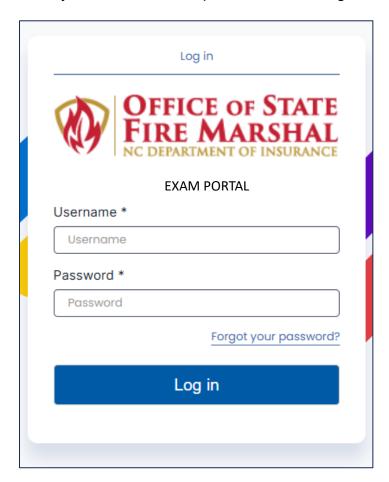


Step 5a.

Return to the login screen using your bookmarked URL from Step 1.

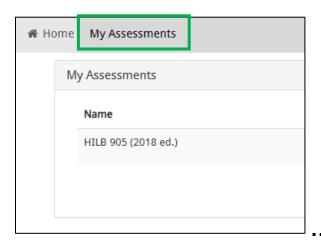
Step 5b.

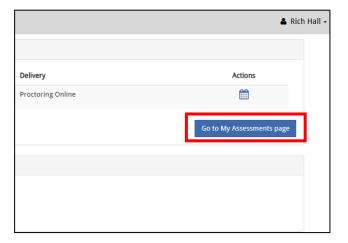
Enter your username and password, Click Log In.



Step 5c.

The screen below will appear. Go to "My Assessments" and click on "Go to My Assessments page"



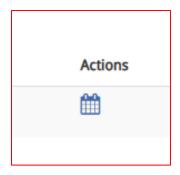


Step 6.

Proctored assessments may require up to 20 minutes of preparation time to connect with your proctor and identity verification. The preparation time begins at your appointment starting time and does not count toward the time limit of your assessment. Make sure you are aware of the overall duration of your appointment before scheduling.

Step 7a.

Find your Exam attempt. Click the "Actions" button.



Step 7b.

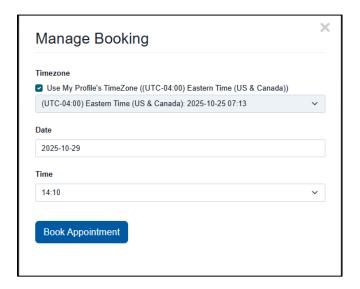
Click the calendar icon. A dialog will appear

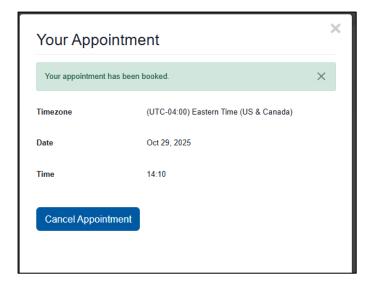
Step 7c (Left screen shot).

Set the time zone, Select the date Select the time slot (military time) for your appointment Click "Book Appointment".

Step 8a. (Right Screenshot).

A message will appear to confirm your appointment has been scheduled.





Step 8b.

Test Candidate will then receive a reservation confirmation email. A confirmation email will be sent to the email address on file. Carefully follow the instructions in the appointment confirmation email.

4th Email

Reservation Confirmation Email

Hello.

You have an upcoming exam(s) with OSFM Quest (supported by Proctor U and Questionmark)!

Exam Name:

Exam Date: (**Note: Date format is yyyy-mm-dd)

Exam Start Time:



To prepare for your OSFM Quest exam appointment please complete the following

- 1. Download the Guardian Browser.
- Install the Guardian Browser on your computer.
- To ensure you meet system requirements please click <u>test your equipment</u>. You may be asked to "Open Guardian Browser". Please click "Open Guardian Browser" and follow the prompts.
- 4. Watch the test-taker experience video so you are fully prepared for your exam session.
- 5. Authorized Reference Materials
 - For COQB Trade Exams you are permitted to use authorized reference materials. (See the CONTENT OUTLINES WITH REFERENCE M ATERIALS section of the Candidate Information Bulletin/Rules of Conduct for your specific exam).
 - b. For HILB Exams, no reference materials are permitted.

Please see <u>Rules of Conduct</u> for all exam rules. Failure to follow directions may result in exam termination and possible failure.

On the day of the exam, please follow these steps to access your exam:

- Click on the <u>login page</u> link. (We strongly recommend bookmarking this <u>URL</u> for easy access.)
- 2. Log in using your registered email and password.
- 3. Navigate to "My Assessments".
- Start the exam by clicking the "Play" button. (A circle with a triangle inside)

See Note below

If you need to reschedule or cancel your exam, please follow these steps:

- Click on the <u>login page</u> link.
- 2. Log in using your registered email and password.
- 3. Navigate to "My Assessments".
- 4. Click the calendar icon under "Actions"
- 5. Click to cancel your exam.
- To reschedule, select a new date and time.

If you have any questions, please visit our <u>support page</u> for help. If you require further assistance, please find the chat function in the bottom right-hand corner of the screen.



NOTE to Step 4. The "Play" button for the assessment will appear approximately five minutes before the scheduled start time. Until this time, the button appears as a calendar. Once you are within five minutes of the assessment time, it will transform into the "Start" button. You may need to refresh your screen to see the icon update.

Final Reservation Reminder Email

5th Email

Hello.

To prepare for your OSFM Quest exam appointment please comp

- Download the Guardian Browser.
- Install the Guardian Browser on your computer.
- To ensure you meet system requirements please click <u>test your equipment</u>. You may be asked to "Open Guardian Browser". Please click "Open Guardian Browser" and follow the prompts.
- 4. Watch the test-taker experience video so you are fully prepared for your exam session.
- Authorized Reference Materials
 - For COQB Trade Exams you are permitted to use authorized reference materials. (See the CONTENT OUTLINES WITH REFERENCE M ATERIALS section of the Candidate Information Bulletin/Rules of Conduct for your specific exam).
 - For HILB Exams, no reference materials are permitted.

Please see <u>Rules of Conduct</u> for all exam rules. Failure to follow directions may result in exam termination and possible failure.

On the day of the exam, please follow these steps to access your exam:

- Click on the <u>login page</u> link. (We strongly recommend bookmarking this <u>URL</u> for easy access.)
- Log in using your registered email and password.
- Navigate to "My Assessments".
- 4. Start the exam by clicking the "Play" button. (A circle with a triangle inside)

See Note below

SAMPLE

If you need to reschedule or cancel your exam, please follow these steps:

- Click on the <u>login page</u> link.
- Log in using your registered email and password.
- Navigate to "My Assessments".
- 4. Click the calendar icon under "Actions"
- 5. Click to cancel your exam.
- 6. To reschedule, select a new date and time.

If you have any questions, please visit our <u>support page</u> for help. If you require further assistance, please find the chat function in the bottom right-hand corner of the screen.

NOTE to Step 4. The "Play" button for the assessment will appear approximately five minutes before the scheduled start time. Until this time, the button appears as a calendar. Once you are within five minutes of the assessment time, it will transform into the "Start" button. You may need to refresh your screen to see the icon update.

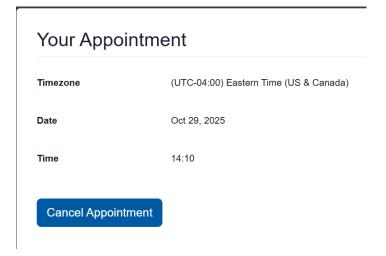
VII. CANCELING AN EXAMINATION APPOINTMENT

Back

Candidates can reschedule their exam 24 hours prior to their exam start time. If they do not show up to the exam within 60 minutes of the appointment time, the session will be marked as No Show and Fulfilled.

To cancel an appointment, follow steps 5a-c, 7a in the previous section.

Click on "Cancel Appointment".



Cancellation Notice Email

Your exam appointment reservation has been successfully cancelled.

Here are the details of the appointment that was cancelled:

Exam Name: {{exam_name}}

Cancelled Exam Date and Time: {{ reservation_startdate}} {{ reservation_starttime}}

If you would like to reschedule, please click here and login with your email address and password.

Thank you!

OSFM & ProctorU

Privacy | Compliance | Test-Taker Support

VIII. MISSED APPOINTMENT

Back

If you miss your appointment, you will not be able to take the examination as scheduled and you will forfeit your examination fee, if you:

- do not cancel your appointment as described in Section VI;
- do not appear for your examination appointment;
- log on after your scheduled examination start time;
- do not present proper identification when you log on for the examination.

IX. EXAM EQUIPMENT REQUIREMENTS

Back

Equipment requirements can be found at

https://support.proctoru.com/hc/en-us/articles/24692181239309-Equipment-Requirements

Important caveats and limitations to keep in mind when testing:

- This restriction includes applications such as TeamViewer, GoToMyPC, AnyDesk, etc.
- When testing, only a single monitor may be used. All other monitors must be disconnected.
- Mobile devices, such as tablets or cell phones, may not be used to take a test.
- Headphones are not permitted, unless required by an ADA accommodation.
- You will not be permitted to take your exam from within a virtual machine. You will be asked to reconnect using your host operating system to take your exam.
- You will not be permitted to use Apple Bootcamp to take your exam.
- Unlicensed/inactive versions of Windows and Test Builds/Modes are not permitted.
- External monitors connected to a closed laptop must be set to mirror display and connected directly to the computer. A docking station is not allowed.

Browser tabs, copy text and image, window size, and third-party applications.

- Browser tabs are restricted to prevent test takers from accessing additional tabs during their exam
- Text and image copying is disabled to prevent test takers from copying text and images during the exam.
- Exam window size The test taker's browser tab will remain Fullscreen during the exam. Test takers will not be able to change their browser size.
- Third party applications Test takers will not be permitted to access third party applications during the exam.

X. EXAMINATION CONTENT AREAS

Back

Home Inspector Content Areas can be Found in the Home Inspector Standards of Practice at:

https://www.ncosfm.gov/licensing-cert/home-inspector-licensure-board-hilb/hilb-statutes-and-rules

NOTE: For screenshots of how the exam will appear, see section XIX.

SOP

(.1100-.1105, .1116)

Building

(.1106-.1108, .1113, .1115)

•

Mechanical

(.1114)

Plumbing

(.1109, .1111, .1112)

Electrical

(.1110)

XI. REFERENCE MATERIALS

Back

NO references are allowed for the Home Inspector exam.

XII. EXAMINATION ENVIRONMENT

Back

The online testing environment should mimic "in-class" testing and MUST conform to the following:

- Room with a door, preferably a private room with restricted access.
- No other person except the test-taker is permitted to enter the room during testing.
- No pets or children are allowed in the room or where they will be a distraction. If anyone
 enters, your results may be cancelled.
- There shall be no communication with others by any means during the exam.
- Room lighting bright enough to be considered "daylight" quality.
- The computer is connected to a stable power source.
- Clean desk or table that is cleared of all other materials. The removal of all books, papers, notebooks, phones, headphones, tablets, etc. is necessary unless specifically permitted in posted guidelines for your specific examination.
- No writing should be visible on the desk or walls.
- No exam items shall be copied, saved, or shared during or following the exam.
- No dual monitors.
- Screenshots of exam information are prohibited.
- The proctor must be able to see you for the duration of the test

What is Allowed.

Restroom Breaks During the Exam

 Examinees may take a restroom break once any exam block is completed and before a new one is started.

2 Hour exams	One (1) restroom break during the exam
3.5- & 4-hour exams	No more than two (2) restroom breaks

- You will not be able to return to any block already submitted.
- Breaks will not exceed 15 minutes.
- The exam time clock never stops.
- During breaks, test-takers are not allowed to disrupt the virtual environment (browse the internet, check email, chat, etc.).
- When a test-taker returns from a break the physical environment will be resecured. Another room scan must be performed with the proctor.

Other Considerations

- Drinks are permitted without an accommodation and must be shown during the room scan.
- Test-taker is required to be clothed and not dressed in only undergarments.
- Jewelry and clothing will not be requested to be removed.
- Sleeve, pocket, or glasses checks will not be performed.

What is NOT Allowed?

- Aggressive behavior will not be tolerated including but not limited to verbal harassment, abusive or foul language, threats, failure to respond to proctor instructions. Incidents may result in exam termination.
- Food will not be permitted during testing without accommodation.
- Smoking/vaping/dipping, chewing or any form of tobacco may not be used during testing.
- Any kind of writing instruments, writing paper, or briefcases
- Personal items such as purses, wallets, sunglasses, or watches must be removed and out of sight.
- Non-religious head coverings that obstruct the eyes will be adjusted or removed and head coverings that obstruct the ears will be temporarily inspected
- No headphones, earbuds, or earplugs are permitted. Ears will be inspected by the proctor.
- No calculators
- No copying, recording, photo devices, or other additional electronic devices other than the computer may be used for or during the examination.
- No radio, television or sound device may be operating in the background.
- No watches (any type) are allowed to be worn during the examination period or in the examination environment.
- No leaving your seat unless authorized by your proctor.

XIII. PHYSICAL ENVIRONMENT CHECK

Back

To ensure that these requirements are met, candidates/proctors will take the following actions before unlocking the exam:

- Six-point camera pans will be standard (four walls, desk, and view of under the desk (standing up away from the desk).
- Camera pans will include a view of the entire wall (floor to ceiling).
- Test-takers will be asked to remove everything from their desk that is not permanently affixed
 or approved for the test. If it needs to stay, it will be checked under to ensure no unpermitted
 materials are present
- Monitor checks will be conducted using a reflective surface (mirror or cellphone selfie camera view) or with an external webcam to ensure the physical computer is secure and no additional cables are leaving the computer outside of the mouse, keyboard, ethernet, and power cables.
- Testing from a hard surface will be required: no beds, couches or testing from the floor.
- Test-takers will be asked to place their back to the door, if possible.
- Test-takers will not be allowed to test in a room where a clear glass wall would allow someone else to view the computer screen.
- Cell phones must be viewed by the proctor and their location must be visually verified to be out of reach of the test-taker, even if they are already put away or in another room.
- If a disconnection occurs an additional camera pan will be performed.
- Proctors will notate each time a camera pan is performed.
- Webcam, speakers, and microphone must remain on throughout the test
- Testing from a bathroom/restroom is not permitted.

XIV. DAY BEFORE TEST

Back

- Desk area meets requirements.
- **Prepare any "do not disturb" signs to be posted on test day.** This is important people entering the test area may result in score cancellation.
- Check your set-up are your keyboard, hands, and face visible from your camera? Your computer screen should not be visible.
- If you are not ready for your test due to lack of preparation, you will not be allowed to test and will forfeit your exam payment.
- Review the Candidate Information Bulletin/Rules of Conduct including the ID policy. You will be required to agree to the terms outlined in this document to take your test; read them carefully.
- For screenshots of how the exam will appear, see section XIX.

XV. WHAT AM I ALLOWED AND NOT ALLOWED TO DO DURING MY EXAM?

Back

Proctor Intervention

A live proctor may intervene upon any actions or behaviors that are not allowed. Actions and behaviors that will be flagged during an exam:

- 1. **Talking aloud:** Unless you have accommodation, talking or whispering aloud during the exam is not permitted.
- 2. **Being out of camera view:** Your face, chin to forehead, must always be in the camera view.
- 3. **Anyone entering your testing area:** You may not have anyone else in your testing location with you.
- 4. **Anyone talking to you while you are in your testing area:** Additional noises, including other people talking to you, while you are taking your exam are not allowed.
- 5. **Looking off-screen:** Your eyes should always stay on the screen while testing.
- 6. **Utilizing materials that are not allowed:** No materials are allowed for this exam.
- 7. **Taking pictures or screenshots of the exam:** Taking pictures while in your exam, including screenshots, is not permitted. If you're on a Mac and have a live human proctored launch, your proctor will turn off the ability to use your keyboard screenshot hotkeys.
- 8. Copying and pasting any elements of the exam: In most cases, our system will not allow you to copy and paste any content from your exam. Regardless of whether you can or cannot perform this function, our system will capture all events of copy and paste that occur.
- 9. **Utilizing a virtual machine:** Virtual machines can be detected through the pre-exam system check and are not permitted.
- 10. **Utilizing a secondary monitor:** You are only allowed to use one monitor attached to one computer during your exam.

XVI. WHAT TO EXPECT ON EXAM DAY

Back

Please view the article located at https://support.proctoru.com/hc/en-us/articles/360043565051-What-to-expect-on-exam-day-Extension-Workflow#h 820d719c-e6c5-4051-b381-e1c1b4fd3d29

Please scroll to the section titled Candidates Testing for Certification or Professional Testing Organizations

View the video titled "The Professional Testing Candidate Experience: What to Expect During Your Remote Proctored Exam".

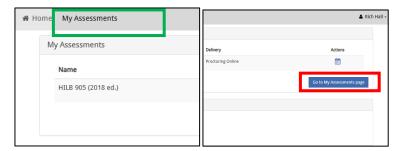
Logging into the Exam

Step 1

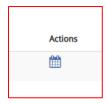


Step 2

Step 3



The "Actions Calendar" button will change to a blue "Play" button for the assessment approximately five minutes before the scheduled start time. Until this time, the button appears as a calendar. Once you are within five minutes of the assessment time, it will transform into the "Start" button.





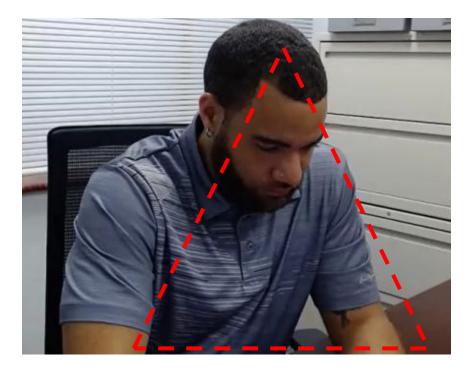
Step 4.

Click the **Play button** to enter the exam process.

Eye/head Movement Parameters During the Exam

The red line in the images indicate eye/head movement parameters. You may:

• Look down at your keyboard



• Look at your computer monitor



Any other movement will be flagged. If continuous, the proctor may stop the exam.

XVII. TECHNICAL ISSUES DURING THE EXAM

Back

- The proctor or technician will not uninstall any programs outside of the ProctorU extension and LogMeInRescue applet.
- The proctor will perform basic troubleshooting for five minutes then transfer to technician if technical issues continue.
- Technicians will troubleshoot for up to an additional 20 minutes and if no resolution is achieved, the test-taker will need to reschedule.
- If repeated technical issues occur during the exam, technicians will ask the test-taker to reconnect with a different computer or reschedule the exam.
- The technician will be the one to inform the test-taker that no more troubleshooting can be performed.

If a technician turns a test-taker away, instructions will be provided to the test-taker with next steps.

XVIII. AFTER THE EXAM

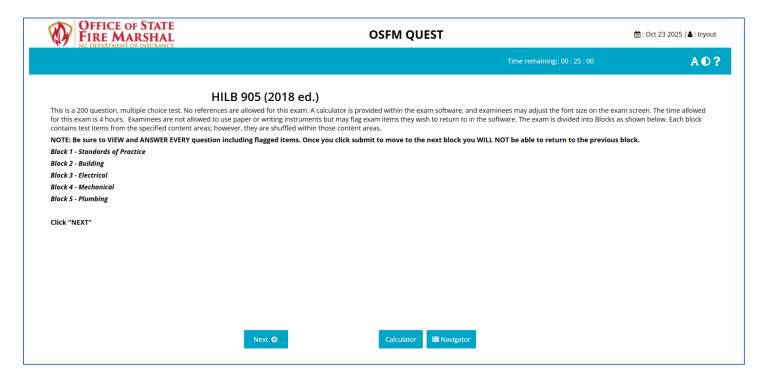
Back

- Candidates who pass the exam:
 - Will receive notification of the passing status.
 - The passing notification will be the only information provided.
 - No specific score information will be available.
 - Your results will be transmitted to the Board.
- Candidates who fail the exam
 - Will receive their results and a coaching report (See section XX).
 - Your results will be transmitted to the Board.
 - o Each eligibility is valid for one (1) attempt.
 - You must wait 90 days between each attempt.

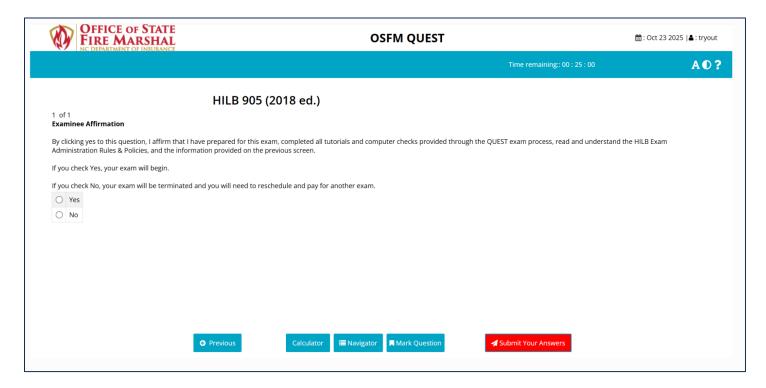
XIX. EXAM SCREENSHOTS



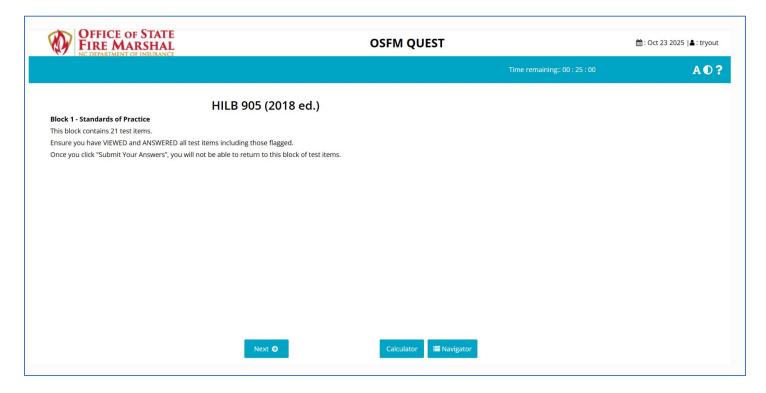
Once you begin the exam, you will see the following screen. Please read the information provided.



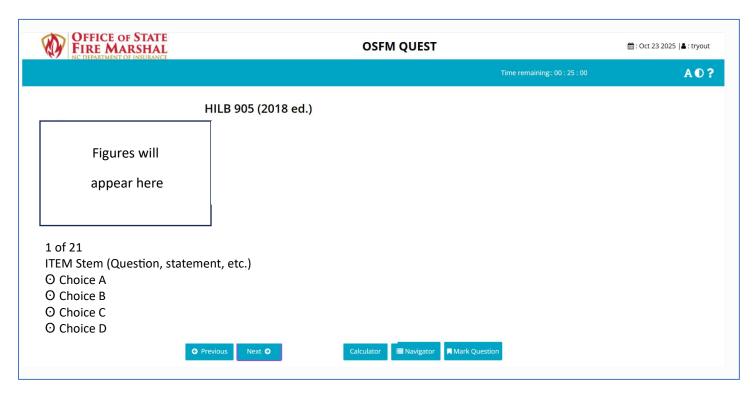
Clicking "NEXT" will display this screen. This screen is where you will affirm that you want to continue with or terminate the exam. If you wish to continue with the exam, check the "Yes" radio button and click "Submit Your Answers".



You will then be shown this screen. Read the screen and click "NEXT"

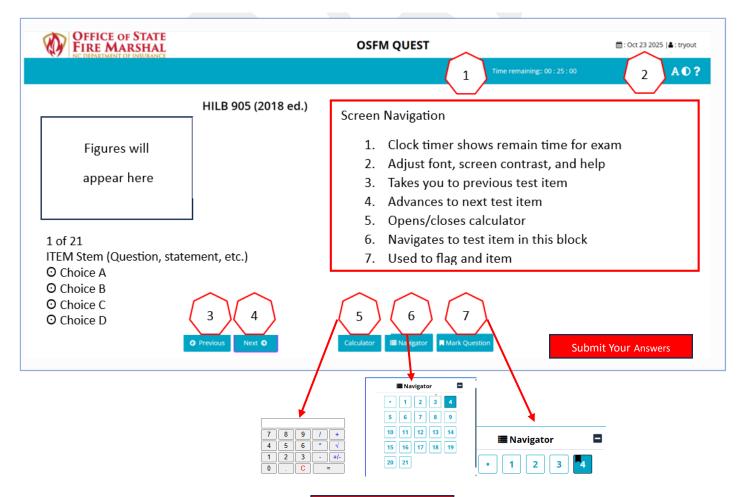


Finally, you will see your first test item. Click your choice and click "Next"



Screen navigation is shown on the next page.

Screen Navigation



ONLY click the "Submit Your Answers" Submit Your Answers button once you have viewed and answered all test items. Once you click this button, you will not be able to return to this block of test items.

XX. COACHING REPORT

Back

The Coaching Report shows the total number of questions per content area. Example: The candidate correctly answered 4 of 21 test items in the SOP Content Area. The SOP section is also listed. The sections in this case are .1100, .1105, and .1116.

Assessment name	HILB 905 (2018 ed.)
Participant ID	
First Name	
Last Name	

Questions

No information is selected to be displayed. Select "Edit Settings" from the "Options" link to select some.

Topics

Electrical Correctly Answered / Total Questions ▼ Score Correctly Answered / Total Questions Electrical Correctly Answered / Total Questions ▼ Score Correctly Answered / Total Questions ▼ Score Plumbing Correctly Answered / Total Questions ▼ Score			
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	▼ Score	4/21	