

This course will assist you in meeting the prerequisites required to attend the

National Fire Academy's Managing Officer

Program. The Managing Officer Program

can help you, as a first- or mid-level officer/supervisor, jump-start professional

development early on in your career or

volunteer service. You will build on

foundational management and technical

competencies, learning to address issues

of interpersonal and cultural sensitivity,

professional ethics, and outcome-based

## **2021 NORTH CAROLINA** LEADERSHIP ACADEMY

May 24<sup>th</sup>-28<sup>th</sup>, 2021





For Course Information and Registration form: <u>fireandrescue.sandhills.edu</u>

Course Contact: Tess Regan Sandhills Fire & Rescue Coordinator regant@sandhills.edu (910) 695-3774

Course Location: Sandhills Community College 3395 Airport Road, Pinehurst, NC 28374 Van Dusen Hall Room(s) 102-103

> This school will cover the Leadership in Supervision Series

- Creating Environments
  for Professional Growth
- Perspectives in Thinking
- Frameworks to Success

## **Course Description**

performance.

## **ARE YOU PREPARED TO LEAD?**

This five-day course presents NEWLY REVISED LEADERSHIP COURSES presents the fire and emergency medical services (EMS) supervisor with the basic leadership skills and tools needed to perform effectively in the fire and EMS environment, to successfully transition to supervisory and leadership roles, and establish a conceptual foundation and framework for success in leadership roles by exploring creative, analytical, political and critical thinking perspectives. Topics in the course include: adaptive leadership, change management, active followership, effective communication including difficult conversations, advocacy-inquiry based dialogue and persuasion, ethics, authority, power, decision-making assessing situations from multiple perspectives, fostering creativity and innovation, professionalism, resilience, emotional intelligence, situational awareness, managing conflict, delegating, mentoring, coaching, empowerment, and building collaboration and synergy for professional growth. The course includes the development of a personal plan for active engagement in the provision of leadership in supervision. Attendance for the **full** week will receive priority registration.