North Carolina Home Inspector Licensure Board

- July 10, 2020 MEETING AGENDA
 - Call Meeting to Order
 - <u>Read Ethics Awareness and Conflict of Interest Reminder</u>
 - <u>Review and Approve Minutes</u>
 - <u>Staff Report</u>
 - <u>Committee Reports</u>
 - Public Comment
 - <u>Unfinished Business</u>
 - <u>New Business</u>
 - Adjournment





Call Meeting to Order

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Chairman D. Arthur Hall

- Call meeting to order
- Opening remarks
- Welcome guests
- Changes to the agenda?



Ethics & Conflict of Interest

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ETHICS AWARENESS & CONFLICT OF INTEREST REMINDER

In accordance with the State Government Ethics Act, it is the duty of every NC Home Inspector Licensure Board member to avoid both conflicts of interest and appearances of conflict.

Do any NC Home Inspector Licensure Board members have any known conflict of interest or potential of conflict with respect to any matters coming before the NC Home Inspector Licensure Board today?

If so, please identify the conflict or potential of conflict and refrain from any undue participation in the particular matter involved.

Let the minutes show that members of the Board who <u>are licensed</u> <u>home inspectors</u> are reminded that the State Ethics Commission has cited the <u>potential</u> for a conflict of interest because they serve on the Board that licenses them. Board members should exercise appropriate caution in the performance of their public duties should issues involving their licenses or that of any of their employees come before the Board. This would include recusing themselves to the extent that their interests would influence or could reasonably appear to influence their actions.

Review & Approve Minutes

AGENDA

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- Regular Meeting: Apr. 17, 2020
- Special Meeting: May 27, 2020

Staff Report

AGENDA

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Director (Mike Hejduk)

• Contracts

Licensing (Rodney Daughtry)

- Applications
- Licenses & Renewals (%)

Examinations (Rich Hall)

• Question Bank, Exams

Education (Jennifer Hollyfield)

- Pre-Licensing Sponsors
- Continuing Education Sponsors & Renewals (%)

Investigations (Sam Whittington, Tom Cooney)

Director

Director

- Contracts
- Member Terms

Licensing

- Applications
- Licensees & Renewals

Examinations

Psychometrics

Education

- Pre-Licensing
- Continuing Education

Investigations

Complaints

FY 2020/2021 Priorities:

- 1. TBD? Spanish version video
- 2. New web pages "Drupal"

Contracts

- 1. Auditor: IFB 12-2018013 Anderson Smith & Wike PLLC
- 2. <u>Report Reviews</u>: *IFB* 12-2018012 *Right Step Home Inspections*

Inc. 500 reports @ 60/report = 30,0002ND 500 reports authorized

- 3. <u>Update Course</u>: FY 2020-2021 *IFB 12-001126 Bonnie Gregory Awarded 01/23*
- 4. <u>Consultant</u>: *IFB* 12-2017004 Marion Peeples *IRC/SME*

Member Terms ExpiringGainey 6/30/20

Member Training

<u>Agenda</u>

Director (6/29)

Director

- Contracts
- Member Terms

Licensing

- Applications
- Licensees & Renewals

Examinations

Psychometrics

Education

- Pre-Licensing
- Continuing Education

Investigations

• Complaints

2.6K views











2.5K views

1.8K views



Director (6/29)

Director

- Contracts
- Member Terms

Licensing

- Applications
- Licensees & Renewals

Examinations

• Psychometrics

Education

- Pre-Licensing
- Continuing Education

Investigations

• Complaints

New web pages



<u>Agenda</u>

Licensing

<u>Director</u>

- Contracts
- Member Terms

Licensing

- Applications
- Licensees & Renewals

Examinations

• Psychometrics

Education

- Pre-Licensing
- Continuing Education

Investigations

Licensing Activities	FY 2019/2020 3nd Quarter <u>1/1/2020 thru 3/31/2020</u>		
Applications Approved	125		
New Licenses Issued	83		
Computer Base Exams Administered	34		
Registered for February Exam	70		
Paper Exams Administered	63		
Passed	48		
Failed	15		
PASS RATE	(69%)		
Exam Review Attendees	7		
March 2 nd			
Active Licenses	1,642		

Examinations

Director

- Contracts
- Member Terms

Licensing

- Applications
- Licensees & Renewals

Examinations

• Psychometrics

Education

- Pre-Licensing
- Continuing Education

Investigations

- HILB Exam Bank Review
- HILB Correlation Sheets
- HILB Skills Book
- SME Committee Members

Examinations

Director

- Contracts
- Member Terms

Licensing

- Applications
- Licensees & Renewals

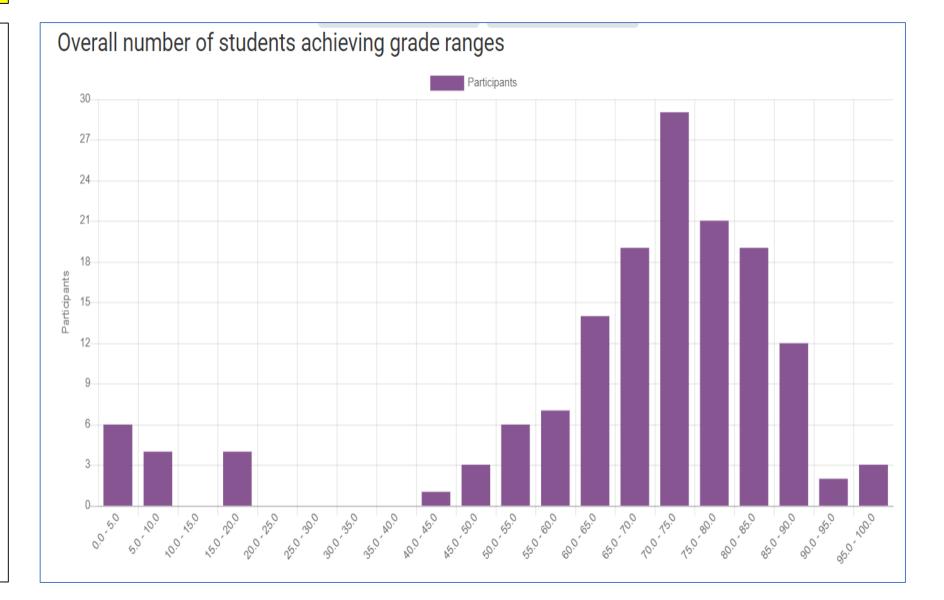
Examinations

Psychometrics

Education

- Pre-Licensing
- Continuing Education

Investigations



Examinations

Director

- Contracts
- Member Terms

Licensing

- Applications
- Licensees & Renewals

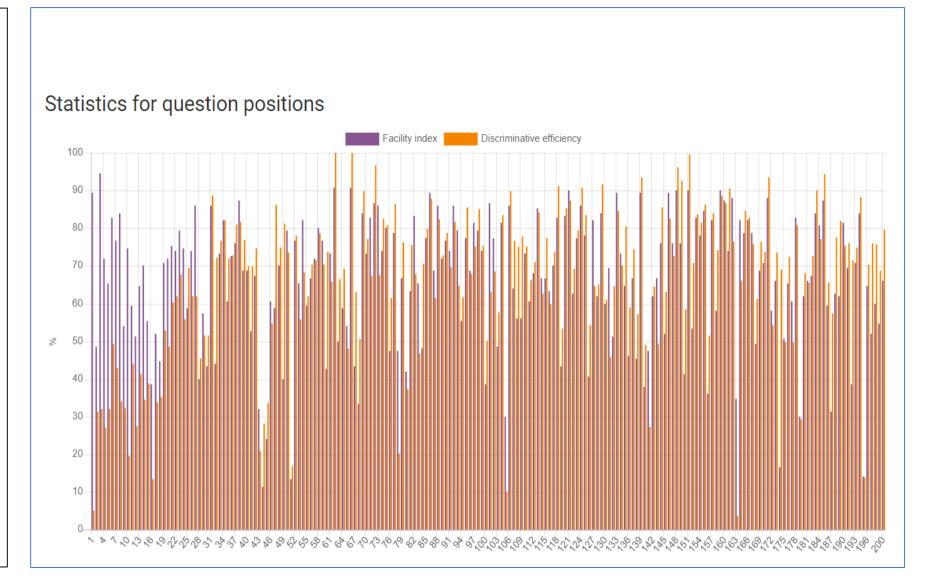
Examinations

• Psychometrics

Education

- Pre-Licensing
- Continuing Education

Investigations





Education

Director

- Contracts ٠
- Member Terms •

Licensing

- Applications
- Licensees & Renewals

Examinations

Psychometrics •

Education

- **Pre-Licensing**
- **Continuing Education** ٠

Investigations

Complaints •

Total Active Licenses: **1,673** Inspectors Who Have Met CE: 216 Inspectors Who Have **Not** Meet CE: **1,602** Total Renewed for CE year 2020: 31

CE Activities	FY 2019/2020 3nd Quarter 4/1/20 thru 6/30/20		
Course Approvals	21		
Course Renewals	86		
Course Evaluations	1124		
Pre-Licensing	FY 2019/2020 2nd Quarter 4/1/20 thru 6/30/20		
Sponsor Approvals	0		



Investigations

Director

- 93B-2 Report
- Contracts
- Member Terms

Licensing

- Applications
- Exams
- Licensees & Renewals

Education

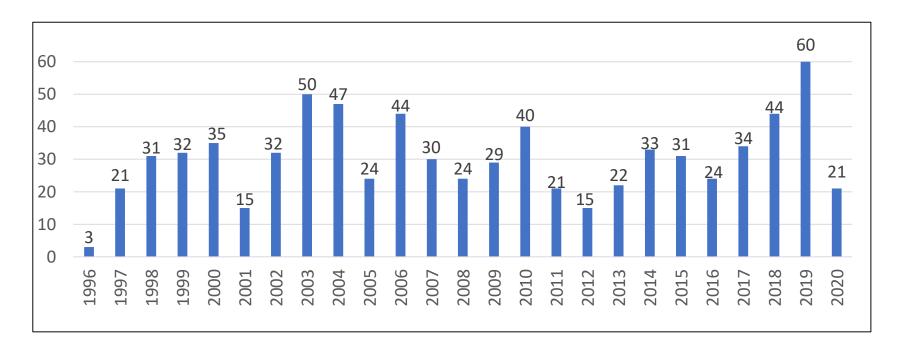
- Pre-Licensing
- Continuing Education

Investigations

• Complaints

Complaints Received5021Investigations Completed4921

Oldest case under active investigation was received 5/7/20Average time to investigate complaints 45.4 days



FISCAL YEAR 2019-2020 CALENDAR YEAR 2020

Committee Reports

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9. Adjournment

Standing Committees:

- <u>Application Evaluation</u>
- Examination
- Finance
- Legislative
- Education
- Investigation Review
- Standards of Practice
- Personnel

Advisory Committee:

<u>New Licensee Report Reviews</u>

Application Evaluation

Standing Committees:

- Application Evaluation
- Examination
- Finance
- Legislative
- Education
- Investigation Review
- <u>Standards of Practice</u>
- Personnel

Advisory Committee:

New Licensee Report Reviews

The Committee reviewed three applications and voted to send them to the Board for their consideration and approval. Those applicants are: Daniel Haberel Bruce Burrell Jeremy Johnson With no other business to come before the Committee, the meeting was

adjourned at 9:30am.

Examination

Standing Committees:

- <u>Application Evaluation</u>
- **Examination**
- Finance
- Legislative
- Education
- Investigation Review
- <u>Standards of Practice</u>
- Personnel

Advisory Committee:

- 1. Exam Sub-committee selection
- 2. Exam Test Item Validations

<u>Agenda</u>

Finance (4th QTR)

Standing Committees:

- <u>Application Evaluation</u>
- Examination
- Finance
- Legislative
- Education
- Investigation Review
- <u>Standards of Practice</u>
- Personnel

Advisory Committee:

Туре	Unit	Count	Total
Application	\$35	376	\$13,160
Exam	\$80	407	\$32 <i>,</i> 560
License	\$160	241	\$38,560
Renewal	\$160	1,498	\$239 <i>,</i> 680
Late	<u>\$30</u>	<u>96</u>	<u>\$2,880</u>
Licensing Sub-Total			\$326,840
Course Approval	\$150	34	\$5,100
Course Renewal	\$75	141	\$10,575
Per Student Fee	\$5	18,714	\$93 <i>,</i> 570
Education Sub-Total			\$109,245
Grand Total			\$436,085

Month	Expenditures		Revenues	Fund Balance	
Jul	\$	27,989.37	\$ 31,200.00	\$	1,286,773.70
Aug	\$	45,557.98	\$ 101,225.00	\$	1,339,230.09
Sep	\$	60,757.65	\$ 294,455.00	\$	1,517,260.42
Oct	\$	80,795.83	\$ 338,090.00	\$	1,540,857.24
Nov	\$	123,099.69	\$ 348,240.00	\$	1,508,703.38
Dec	\$	145,103.44	\$ 357,315.00	\$	1,495,774.63
Jan	\$	169,232.01	\$ 371,110.00	\$	1,485,441.06
Feb	\$:	188,807.32	\$ 385,710.00	\$	1,480,465.75
Mar	\$	209,420.34	\$ 403,160.00	\$	1,477,302.73
Apr	\$ 3	231,943.73	\$ 410,010.00	\$	1,461,629.34
May	\$ 3	251,462.06	\$ 417,405.00	\$	1,449,506.01
Jun	\$ 3	271,588.46	\$ 436,365.00	\$	1,448,339.61

Legislative

Standing Committees:

- <u>Application Evaluation</u>
- Examination
- Finance
- Legislative
- Education
- Investigation Review
- <u>Standards of Practice</u>
- Personnel

Advisory Committee:

Education

Standing Committees:

- <u>Application Evaluation</u>
- Examination
- Finance
- Legislative
- Education
- Investigation Review
- <u>Standards of Practice</u>
- Personnel

Advisory Committee:

New Licensee Report Reviews

 Board-developed Update Course – Water Heaters

Investigation Review

Standing Committees:

- <u>Application Evaluation</u>
- Examination
- Finance
- Legislative
- Education
- Investigation Review
- <u>Standards of Practice</u>
- Personnel

Advisory Committee:

New Licensee Report Reviews

Consent Agreement

809 Badger # 2674 (Geiger) **811** Shirley #3186 (Beard)

816 Heath #4094 (Comstock)

Dismiss with Letter of Caution

808 Hammond #2282 (Nicholson) **821** Brittain #2810 (Carter)

<u>Dismiss</u>

- 810 Coleman #3364 (Barber) (Surrendered Lic.)
- 812 Warner #3928 (Hilton)
- 815 Pavan #2133 (Crifasi)
- 818 Hawks #3670 (Kline)

Unlicensed Activity

None

Agenda

Investigation Review

Standing Committees:

- <u>Application Evaluation</u>
- Examination
- Finance
- Legislative
- Education
- Investigation Review
- <u>Standards of Practice</u>
- Personnel

Advisory Committee:

New Licensee Report Reviews

Recent Complaint involving a reinspection that was done without an additional contract or covered by the initial contract. This is an item for possible mandatory update training or perhaps the Standards of Practice Committee.

Standards of Practice

Standing Committees:

- <u>Application Evaluation</u>
- Examination
- Finance
- Legislative
- Education
- Investigation Review
- Standards of Practice
- Personnel

Advisory Committee:

Agenda

New Licensee Report Rev.

Standing Committees:

- Application Evaluation
- Examination
- Finance
- Legislative
- Education
- Investigation Review
- <u>Standards of Practice</u>
- Personnel

Advisory Committee:

New Licensee Report Reviews

First 500 report reviews License # 3258 to 3906

Second 500 report reviews authorized License # 3907 to 4407

Public Comment

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Unfinished Business

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Board-developed Update Course

COVID-19 Emergency

New Business

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Election of Officers

Adjournment

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